

Summary

6 years of UX and UI experience solving complex problems with simple solutions that respect and empower users. As a generalist, I am invested in the end-to-end design process from research and concepting to mockups and high-fidelity interactive prototypes.

Work Experience

Slalom Consulting

Senior Product Designer, Sep 2022-Sep 2023

Led research, strategy, visual design, and interaction design for a variety of clients in both B2B and B2C spaces:

- Collaborated with cross-functional teams across research, engineering, and more to design and build intuitive, user-friendly responsive web applications, websites, and iOS and Android mobile apps, in business and consumer facing spaces
- Ensured top-quality implementation through close collaboration with engineers
- Designed powerful interfaces, onboarding flows, internal tools, education platforms, financial tools, and more
- Mentored teammates through 1:1 coaching and workshops, teaching foundational and advanced design skills
- Conducted research and analyzed qualitative/quantitative data to understand insights, validate designs, and advocate for user needs
- Created service design blueprints that solved for demanding technical needs
- Worked within and contributed to style guides and design systems following UX and UI best practices
- Crafted low- and high-fidelity visuals and interactive prototypes for web and mobile
- Tested and shipped new features for existing products to drive access and equity

Slalom Consulting

Product Designer, Oct 2019-Sep 2022

Lyric Opera of Chicago

UX/UI/Graphic Designer, Oct 2017-Sep 2019

Designed digital and print collateral for marketing, ticketing, fundraising, and facilities departments:

- Redesigned [3,600-seat map](#) for interactive eCommerce platform to support 300,000+ yearly ticket sales
- Formalized processes to increase efficiency and manage relationships across multiple teams

Tools & Technologies

Prototyping & Graphic Design: Figma, Adobe XD, Adobe Creative Cloud (Illustrator, InDesign, Photoshop)

Programming: HTML, CSS, JavaScript, SwiftUI, VSCode, Xcode, GitHub | **Productivity:** Slack, FigJam, Miro, Microsoft Office, G-Suite

Skills

Industry Knowledge: User Interviews, Information Architecture, Wireframes, Product Design, Prototyping, Responsive Design, Mobile Design, Interface Design, Typography, Design Tokens, B2B & B2C, Usability Testing, User-centered Design, Animation, Iconography

Interpersonal: Curious, Empathetic, Collaborative, Hands-on, Flexible, Clear & Concise Communication, Detail-oriented

Education

Columbia College Chicago | Fall 2017

Completed several junior- and senior-level design courses as non-degree seeking student

Florida International University | 2011-2015

Bachelor of Music in Piano Performance, Minor in Music Composition